

Service / Repair – Cover Letter



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Service / Repair Number: _____
 (assigned when product arrives at our factory)

Sender:

Customer ID:	
Company name:	
Contact name:	
Street:	
Postcode / city:	
Telephone No.:	
Telefax No.:	
Email:	

Article:

Type designation: (Article No. :)	
Serialnumber: (Order No. :)	
NIS-time Invoice No.:	
Date of invoice:	
Purchased from: (Company, City)	

How does the defect manifest:	sporadic:		permanently:		After alteration / modification:
Function of the display: (e.g. Time / Temp / Date) Only for LCD and LED displays					
<p>Please describe the defect: A detailed defect description please. Citation of telephone contact will not be considered.</p>					
When did the defect occur:					

Please return the defect product together with this cover letter.
 This accelerates the internal processing, saves time with unnecessary troubleshooting and saves you the resulting additional labour costs.